National Training Day 2: 9am to 4pm continues
Nuts & Bolts Budgeting, Accounting & Finance for Housing Authorities (separate registration required)

8:30am Concurrent Sessions
How to Be Bigger and Better Than the Moment
During perilous times, you need to stretch beyond your normal comfort zones. This workshop will explore why this is important, what is needed, and how you can make the necessary changes. The facilitators will share lessons learned as they have stretched to be bigger and better than the moment. Questions and participant dialogue is encouraged.

Essentials of Risk Management & Returning To Work
This interactive workshop will assist you and your staff in learning the keys to safety and risk management. Topics covered in this training include, but are not limited to, the Risk Management Process, Self-Inspections, Accident Investigation, and Resident-Related Risks. Presenter Housing Authority Insurance (HAI)

10:15am Concurrent Sessions
What’s Happening in Today’s Housing Market
Come to this session to learn about trends in affordable rental housing in Minnesota and recent products and resources available to help you understand affordable housing in Minnesota. Learn about some of the new initiatives in eviction prevention, landlord engagement, city ordinances, and more. Presented by Housing Link

Business Continuity Planning Amid COVID
Is your organization prepared should a disaster strike? This interactive workshop focuses on the importance of Business Continuity Plans, evaluating risks to the organization, staff involvement, and constructing the plan. Presented by HAI

12:00pm Break for Lunch

1:00pm Concurrent Sessions
How Our Environment Shapes Us—Diversity & Inclusion
2020 has been a tumultuous year and it has highlighted the importance of our workplace and our homes. From our agency’s workplace to the housing we coordinate for individuals and our everyday interactions with families, we should examine the conditions and circumstances we contribute to through our behavior, attitudes, bias, workplace culture, and our work with the broader community. Together we will explore how we can help make positive environments in our workplace and housing communities. Speaker, Carl Crawford, City of Duluth Human Rights Officer

Financial Do’s and Don’ts during COVID-19
COVID-19 resulted in additional funding allocated to Housing Authorities, temporary changes to federal program requirements, and multiple official communications with additional guidance (PIH notices, FAQs, REAC communication, etc.). The focus areas will include a summary of temporary program requirement changes and what we currently know regarding COVID-19 funding and the steps Housing Authorities should take to ensure compliance. Presented by CliftonLarsonAllen, LLP

Many Thanks to Our 2020 Elite Sponsors!
How to Be Bigger and Better Than the Moment

Alison Bloodhart is driven not only to "open doors" for all, but also to embolden people to go through them. She is a consultant, coach and educator focused on building organizational performance through an enhanced employee experience. With 20+ years of leading people-centered strategies, she collaborates to create flexible and sustainable processes preparing organizations for the future. Alison fuels her passion of helping others strive to reach their potential through coaching, mentoring and volunteering. With a Master's degree in Industrial Relations/Human Resources from the University of Iowa and years of crafting people strategies in a spectrum of Fortune 100, high tech, and non-profit organizations, Alison understands how to create a "Human" centered organization.

George Guy, Chief Executive Officer/Executive Director of the Fort Wayne Housing Authority in Fort Wayne, Indiana. He has spent the past 25 years developing solutions to improve the quality of life for families in underserved communities. When not leading the Fort Wayne Housing Authority he serves as a board member of the United Way of Allen County, the Fort Wayne Urban League, and the Boys and Girls Club of Fort Wayne. He also serves on the Fort Wayne Area Planning Council on Homelessness, and the Indiana Balance of State Continuum of Care Board. He is active in both affordable housing industries trade organization partners, the Public Housing Authorities Directors Association (PHADA) and the National Association of Housing & Redevelopment Officials (NAHRO) serving as the President of North Central Regional Council of NAHRO, President of Indiana NAHRO, Vice Chair of Board of Ethics and Credentialing Trustees of NAHRO, founding member of the Housing & Education Task Force for NAHRO, Public Housing Authorities Directors Association Trustee, and Vice Chair of the Federal Home Loan Bank of Indianapolis Affordable Housing Advisory Council.

Essentials of Risk Management & Returning to Work

Mary Ciccaiglione joined HAI Group in early 2012 as a Risk Control Consultant. Her current role is the Manager of the Risk Control and Consulting department with responsibilities including managing assigned staff in the delivery of risk management services to insureds and organizing risk management functions and programs that support department and company objectives. In addition, she provides risk management services for external customers, including identifying exposures and loss trends, recommending methods for mitigating risks, and developing risk control related content and training programs. Mary holds a Bachelor of Science degree in Occupational Safety and Health Studies and is currently working toward her Associate in Risk Management. During her time at HAI Group, she has earned her Connecticut Property and Casualty Insurance Producers license, Certified Playground Safety Inspector (CPSI) certification, Business Continuity Manager Certification, and HCV Housing Quality Standards Certification. Mary can be reached at mciccaiglione@housingcenter.com or 800-873-0242 ext. 284.

What's Happening in Today's Housing Market

Dan Hylton has been Research Manager with HousingLink for over 10 years. He works primarily in issues of affordable rental housing supply and demand, with a special focus on connections between housing, geography, and demographics. Prior to his time at HousingLink, he worked in market analysis at Best Buy.

Business Continuity Planning Amid COVID

J.B. Smith joined HAI Group in 2015 as a Senior Risk Control Consultant. J.B. currently provides risk control consulting services to the membership located in the Mid-Atlantic region and parts of the Mid-West. J.B. brings unique experiences and perspectives to the HAI Group Risk Control Team. J.B. has 20+ years of Law Enforcement and Security related experiences. His career experiences have provided an extensive background in the training of other professionals in Safety, Security, and Insurance Risk Control. He is an OSHA Authorized Trainer for the General and Construction Industries and a HCV Housing Quality Standards Specialist. Additionally, he holds a Professional Certificate in Crisis Management and Business Continuity. J.B.’s most recent risk control experiences come from his work with a recognized public housing authority and his work as an independent loss control consultant. J.B. can be reached at jsmith@housingcenter.com or 800-873-0242 ext. 351.
How Our Environment Shapes Us—Diversity & Inclusion

Carl Crawford was selected by Mayor Emily Larson as Duluth’s Human Rights Officer in July 2016 after serving as Lake Superior College’s Intercultural Center Coordinator since 2007. As the Human Rights Officer, Crawford is charged with enforcing City and state human rights laws and works to ensure City services are accessible to all people without discrimination. In addition, the Human Rights Officer also serves as the Equal Opportunity Representative for the City of Duluth and the ADA Coordinator, responsible for enforcement of policies against discrimination and harassment, diversifying the workforce and promoting accessibility for all residents. Crawford brings a deep history of community involvement and human rights work to the position, including helping to draft the original Human Rights Ordinance, serving as past chair of the Human Rights Commission and was a founding board member of the Clayton Jackson McGhie Memorial. In addition, Crawford has served on numerous Board of Directors, including Community Action Duluth, Duluth Area Chamber of Commerce, Woodland Hills, Men as Peacemakers, the Ordean Foundation, SOAR, NAACP, and American Cancer Society. He is the recipient of the 2012 MLK Jr. Drum Major for Peace Award, is active with the Family Freedom School of Duluth and is a longtime youth and high school basketball coach.

Financial Do’s and Don’ts during COVID-19

Mandy Merchant is a principal at CliftonLarsonAllen LLP (CLA) which is the 8th largest CPA firm in the country. Mandy specializes in auditing, accounting, and consulting services for housing authorities, housing finance agencies, and HUD-assisted properties. Mandy is CLA’s national leader for the housing authority industry for the firm. Her deep industry involvement includes membership in the Maryland Association of Housing Redevelopment Agencies, Affordable Housing Association of Certified Public Accountants, and the National Association of Housing and Redevelopment Officials. She serves on the boards of the Inwood Housing Development Corporation and the Braddock Carnegie Public Library. Mandy is a member of the American Institute of Certified Public Accountants, Maryland Association of Certified Public Accounts and the Pennsylvania Institute of Certified Public Accountants. She holds a bachelor’s degree from Salisbury University and is a licensed CPA in the states of Maryland and Pennsylvania.

Justin specializes in auditing, accounting, and consulting services for housing authorities, housing finance agencies, and HUD-assisted properties. His deep industry involvement includes membership in the Affordable Housing Association of Certified Public Accountants and the National Association of Housing and Redevelopment Officials. Justin is a member of the American Institute of Certified Public Accountants and the Maryland Association of Certified Public Accounts. He holds a bachelor’s degree from Salisbury University and is a licensed CPA in the state of Maryland.

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